

pCommunication / Consultation skills Swindon GP

St1

Residential

First ST1 small group

- Introductions
- Golden minute
- ICE (ice ice baby)
- Handout “some key phrases for different consultations”
- Consider using doctor and patients agendas

St2

GP small group

- Consultation models
- Transactional analysis
- Video analysis

ST2 away day

- Damien’s bridge model and handout
- Watch video and use consultations analysis tool
- Micro skills bingo and handout
- Itchy bottom
- ?Breaking bad news and palliative care

ST3

Residential

- Different adendas
- Explaining error to patients
- Conflict resolution

HDRC

- Communicating risk

CSA mock exam

