

Bolton Trainers Group Meeting – Thursday 25th May 2017

Present: Manu Jeyam, Dharmesh Mistry, Julian Tomkinson, Raza Akram, Sumit Guhathakurta, Sharif Uddin, Maeve Hague, Kamran Khan, John Tabor, Nick Pendleton (Chair)

Apologies: Julian Page, Nathan Goldrick, Ian Hamer, Niruban Ratnarajah, Steven Whittaker, Rachel Jesudas, Helen Wall

MINUTES

Trainee Video Significant Event

Julian Tomkinson (TPD Central and South Manchester) presented a significant event he had learned about through attending a consultation skills course. A Trainee had left the camera running following the videoing of a consented patient meaning that a series of patients who were not consented to take part in the recording were taped. The practice was burgled that evening and the video cameras were stolen containing this footage. This would have meant that the patients including those who had not consented to have their consultation recorded would have had to have been contacted to tell them that footage of their consultation was in the public domain! Julian brought along a webcam and recommended using such devices to record consultations.

COT CALLIBRATION

A COT calibration exercise was undertaken using a video of a Trainee consulting with a patient who repeatedly told the Trainee he was 'unwell' throughout the consultation. Agendas were not successfully merged and the patient did not accept the management plan suggested though it sounded perfectly reasonable. Feedback we would have given to the Trainee included: fully acknowledging cues and exploring them, use of empathy, thinking out loud, creating a shared management plan based on ICE, and giving practical and specific safety netting advice.

The next Trainers Group meeting is on Tuesday 26th September at 7pm.