CSA RATING GRID = Red rating \triangle = Amber rating **G** = Green rating © Copyright 2020 Anne Hawkridge and David Molyneux HEENW Date: Trainee: Case: **TASKS GLOBAL** INTERPERSONAL SKILLS NOTES Opens consultation and R A G Structures R A G Generates rapport consultation explores problem Discovers patient's psycho-Uses open questions R A G R A G social context appropriately Avoids repetition Identifies cues R A G Clarifies and explores cues R A G offered Discovers patient's ICE Listens and shows curiosity Progresses through Generates / tests diagnostic R A G Uses closed questions R A G tasks hypotheses appropriately Verbalises diagnostic thinking R A G Undertakes appropriate Seeks informed consent Finishes data R A G R A G gathering by 6 mins examination and tests Uses clear language Makes a working diagnosis Verbalises diagnosis and rationale Remains responsive Offers a safe patient centred R A G Shares and uses ICE in plan R A G to the patient management plan Negotiates and uses psychosocial information in plan Provides follow up/safety Supports in decision making R A G net **Total Total Total Grand total**