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# QUALITY MONITORING VISIT OCTOBER 2016

NICK PENDLETON, TPD GP TRAINERS GROUP 24 JANUARY 2017

# Trainers Group Attendees 24.1.17

- S Guhathakurta, N Goldrick, MJeyam, A Kirby, M Raza Akram,
- I Hamer, E Haworth, K Khan, J Tabor, N Pendleton (TPD)
- Apologies:
- S Uddin, J Page, C Hendy, D Mistry, A Pomian, J Tomkinson

 Next meeting: Thursday 25<sup>th</sup> May 2017 at 7pm. An extra meeting may be scheduled in March/April to discuss any issues with implementing the Junior Doctors Contract Feedback to Bolton Training Practices and GP Trainers from the October 2016 HEE (NW) Quality Monitoring Visit

# **Many Positives and Plaudits**

- All would recommend the Training Programme
- Many happy Trainees in a supportive friendly environment
- Education valued highly
- High levels of satisfaction with GP Practices and Educational Supervisors
- Feedback about Teaching Programme and GP Educator Team is very good
- Exam Pass Rates are high/Extensions numbers low
- Well Done Everyone!

# •There were some things that the visiting team asked us to address:

## **Requirement 1**

 The GP TPD with GP practices must review lone worker arrangements for GP Trainees, including a risk assessment of home visits, to ensure that safe working arrangements are applied.

- The Requirement was discussed by the group
- Suggestions:
- Discuss the subject within the Training Practice
- Ensure Trainees are aware of potential dangers of lone working and home visits during induction and know how to contact help if needed
- Assess risk at time of allocation of visits by allocating GP
- If visit deemed to be higher risk ensure that Trainee lets a member of staff know when leaving and when expected to be back

#### **Requirement 2**

• The GP TPD with GP practices must review the timetabled educational sessions to ensure that Trainees are getting their 3 educational and 7 clinical sessions per week.

- Ensure that Trainees based in GP Practices have the required 7 Clinical Sessions and 3 Educational Sessions clearly outlined in their working week and they are aware of when these are
- When the Day Release Course is not running Trainees still need to have protected educational time in place of attending this
- Agree with the Trainee what they will be doing in their Educational time in advance and look for a learning log to reflect the content of the educational activity

#### **Requirement 3**

 The GP TPD must work with GP practices to ensure that Trainees are gaining sufficient experience of carrying out chronic disease reviews as required by the curriculum.

- Trainees reported at the visit that they are not getting enough exposure to Chronic Disease Management
- Raise awareness of the need to get this exposure and explore how this will happen at the practice
- Nurses tend to undertake Chronic Disease Management activities in our practices so schedule some time in with them
- It would be useful to discuss what the learning outcomes of sitting in with the nurse are beforehand

#### **Requirement 4**

 Relates to improving availability of OOH shifts and Trainees having adequate notice of shifts (addressed directly with Bardoc)

and:

 The GP TPD with the GP practices should consider applying a late start on Mondays for those Trainees on-call on Sunday nights after 9pm.

- Encourage Trainees to flag up any difficulties in booking Bardoc Out of Hours sessions to the Bardoc Educational Lead Dr Raj Khiroya <u>raj.khiroya@nhs.net</u>
- Be aware that contractually Trainees are supposed to have 11 hours rest between shifts so they can request a late start after working the night before
- Ideally Trainees need to give practices as much notice as possible of needing a late start – so having notice of shifts from Bardoc well in advance is important





#### What do we know so far...

- A 40 hour contract
- Now live for ST1s
- ST2s and ST3s (Aug 16) will stay on old contract
- 28 hours clinical and 12 Educational (same 7 & 3 split)
- Lunchtime is protected, paid and part of the 40 hours
- 5 x 8 hour days = 40 hours
- The GP day is not 8 hours long

#### What do we know so far...

- Split shifts? No
- Long and short days? Yes
- 11 hours break needed between each 'shift'
- Trainees can exception report website or app
- Time off in lieu if go over 40 hours (averaged over time)
- If persistently over 40 hours Practice could be invoiced
- Where does OOH fit in? waiting to hear if part of 40h or extra, 37% extra pay after 9pm and Sat/Sun enhancement

#### **Curriculum Matched Workplans**

- All Trainees on the new contract will need a Workplan
- This is a detailed plan of their working week
- It needs to be submitted to the Lead Employer 8 weeks before the post starts
- The Trainee needs to agree to the plan when they start
- The plan will need to show what activities are occurring when and these need to meet the curriculum requirements
- Templates are being produced for us to use and personalise
- There is a Practice Manager Education Event on 30<sup>th</sup> March

# **NON-ENGAGING TRAINEES**

- The first step is that the ES notifies the Training Programme Director
- The trainee needs to attend a formal documented meeting with the Training Programme Director. The notes of this meeting should be copied to the local AD.
- At this meeting a clear deadline should be set for the trainee to demonstrate engagement
- If there is still insufficient engagement after 4 weeks then the Head of School and the Lead Employer should be notified with a second deadline for engagement given to the trainee in writing (4 weeks)
- The Head of School and Lead Employer will decide on the next steps if non-engagement continues.